



EASY CARE
GARDENING

9983 1644

Information for Clients

Hornsby, Hunters Hill, Ku-ring-gai and Ryde

Easy Care Gardening (ECG) Service

- Gardening assistance includes weeding, light pruning, and tidy to ensure the garden is easier to maintain.
- Your garden may also require mulch.
- Ladders or power tools are not used.
- There is no lawn mowing, gutter cleaning or drain clearing.
- Garden visits are generally limited to 1 or 2 per year.
- Garden visits are a maximum of 3 hours.
- Gardening is done by a minimum team of 2, including volunteers.
- ECG volunteers are not gardening professionals. The volunteers are given guidelines and training in regard to ECG methods and policies.
- Volunteers are insured and all tools required for the job are supplied by ECG.
- Garden visits are also subject to weather conditions.
- Green waste is placed in client green waste bins.
- ECG does not garden in the Common Property areas of apartment blocks or retirement villages.
- To register phone My Aged Care (MAC) on 1800 200 422.



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客户须知

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轻松园艺 (ECG) 服务

- 提供除草、轻修和整理等园艺服务，确保您的花园易于维护。
- 您的花园可能还需要进行植物护根。
- 不使用梯子或电动工具。
- 不包括剪草坪、清洁排水沟或清理下水道。
- 花园上门服务通常限于每年1到2次。
- 每次上门服务最长3小时。
- 园艺服务每次最少2人，包括志愿者。
- ECG志愿者并不是专业的园艺人员。我们将为志愿者提供 ECG方法与政策方面的指导和培训。
- ECG为志愿者提供保险以及开展工作所需的所有工具。
- 园艺上门服务还要取决于天气情况。
- 园艺垃圾将放在客户的园艺专用垃圾箱中。
- ECG不负责公寓或养老村公共区域的园艺工作。
- 如需登记，请拨打“我的老年护理”服务 (MAC) 电话 1800200422。



Simp Chinese

