CONFIDENTIAL April 2019

Please return the completed form by Post or Email to:
Post: Easy Care Gardening, PO Box 5337, Sth Turramurra 2074
Email: Scan to PDF: ecg2074@easycaregardening.org.au

EASY CARE GARDENING INC CLIENT FEEDBACK FORM

To help Easy Care Gardening plan for the needs of all clients and deliver a quality service now and in the future, **could you please complete this questionnaire.**

Easy Care Gardening is funded by the federal government under the Home and Community Care Program and clients' feedback on the standard of services provided is essential. Your assistance in completing this survey is appreciated.

All responses are confidential. You can fill in the form anonymously.

PLEASE TICK THE BOX WHERE APPROPRIATE.

1. How satisfied are you with the services you receive from Easy Care Gardening?
(1 = Not Satisfied 2 = Somewhat Satisfied 3 = Satisfied 4 = Very Satisfied)

Gardening	1: ❒	2: ❒	3: ❒	4: ❒
Lawn Mowing (if applicable)	1: ❒	2: ❒	3: ❒	4: ❒
Office Administration:	1: ❒	2: ❒	3: ❒	4: ❒

2. What does Easy Care Gardening provide you, apart from gardening services?

Social contact: ❒ Support: ❒ Security: ❒ Safety: ❒
Peace of mind: ❒ A point of contact to other services: ❒ None of these: ❒

Other: ❒ ……..……..

3. Do you feel that the Easy Care Gardening service has assisted you to stay in your own home? No: ❒ Unsure: ❒ Yes: ❒

4. Are you able to join in with the gardening team when they visit if you wish?

No: ❒ Sometimes: ❒ Yes: ❒

5. Are there any other comments or suggestions you would like to make about Easy Care Gardening?

……

……

Thank you for completing the questionnaire. Your feedback is valued.

Client Name: …….. Phone: ……